

G) DURING THE FIRST 6 YEARS OF A VEHICLE MANUFACTURER'S ORIGINAL WARRANTY, REPLACE A MAJOR COMPONENT PART DESCRIBED IN SECTION 2A(A)(III) TO (XIV) WITH A PART THAT IS NOT AN ORIGINAL EQUIPMENT MANUFACTURER PART, A PART THAT IS NOT A USED OR RECYCLED ORIGINAL EQUIPMENT MANUFACTURER PART, OR A PART THAT DOES NOT MEET OR EXCEED APPLICABLE FEDERAL MOTOR VEHICLE SAFETY STANDARDS AND STANDARDS FOR PARTS RECOGNIZED AS OEM COMPARABLE QUALITY AS VERIFIED BY A NATIONALLY RECOGNIZED AUTOMOTIVE PARTS TESTING AGENCY. THIS SUBDIVISION DOES NOT APPLY IF THE OWNER OF THE MOTOR VEHICLE REQUESTS THAT THE FACILITY REPLACE A MAJOR COMPONENT PART DESCRIBED IN SECTION 2A(A)(III) TO (XIV) WITH A PART THAT DOES NOT MEET THE REQUIREMENTS OF THIS SUBDIVISION, AND THE OWNER IS PROVIDED THE FOLLOWING NOTICE:

"THE INSTALLATION OF THIS REPLACEMENT PART MAY VIOLATE OR RESULT IN THE CANCELLATION OF ANY WARRANTY ON THE PART, AND ANY ASSOCIATED PART ON THE VEHICLE, PROVIDED BY THE VEHICLE MANUFACTURER OR THE ORIGINAL EQUIPMENT MANUFACTURER BY CONTRACT OR UNDER FEDERAL LAW."

Rationale:

Paperless transactions are becoming the norm. MI law allows for paperless proof of insurance and soon will permit vehicle registration.

Nearly a quarter of our collision customers have vehicles that are not drivable. Their vehicles are towed to our service centers where repairs are expedited to get them back on the road ASAP. Requiring a written acknowledgement as proposed would further inconvenience our customers.

Providing notice electronically would serve this same purpose and would be consistent with how we would be communicating with our customers in these circumstances.